

# Post-COVID Business Survey Results

## Insights & New Directions

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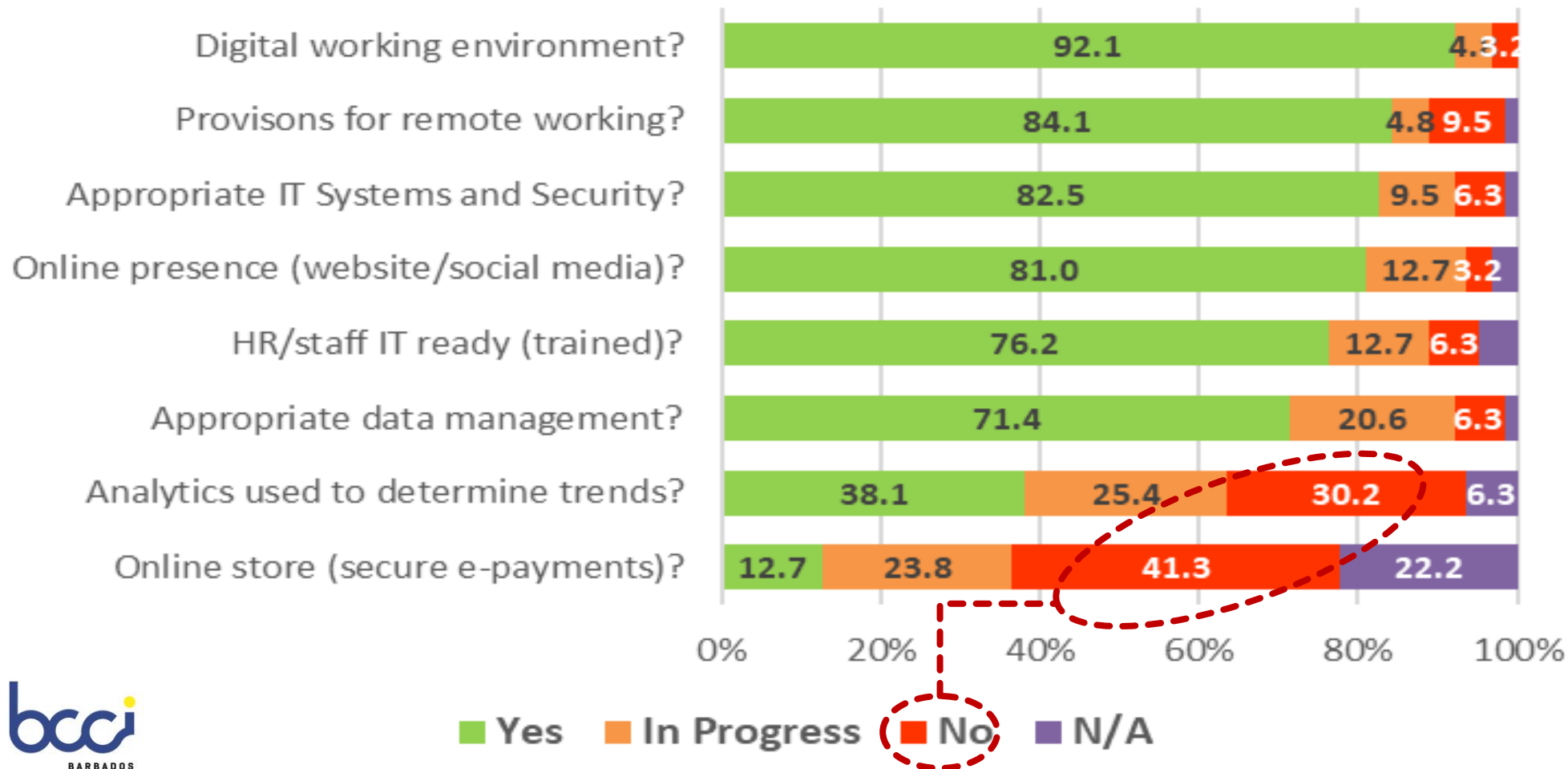
# ICT readiness to support post-COVID business operations

- ▶ Special ICT segment as part of a broader BCCI survey around COVID-19
- ▶ Sought to understand the readiness of companies' ICT capabilities to address business operation requirements post-COVID
- ▶ Focussed on eight (8) critical areas
- ▶ Results provided input and context for today's event

# ICT readiness to support post-COVID business operations

- ▶ Do you have an online presence?
- ▶ Do you have an online store?
- ▶ Do you have provisions for remote working?
- ▶ Do you have a digital working environment
- ▶ Are your human resources/staff IT ready?
- ▶ Do you have appropriate data management?
- ▶ Are you doing any form of analytics?
- ▶ Do you have appropriate IT systems and security?

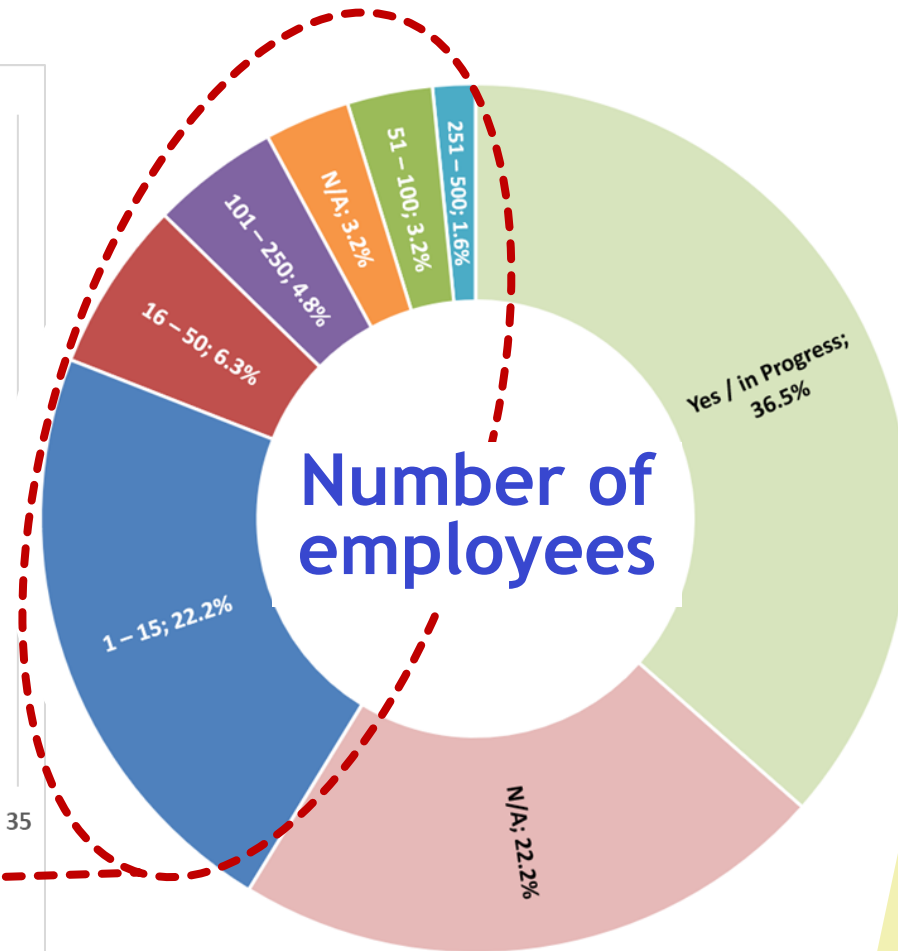
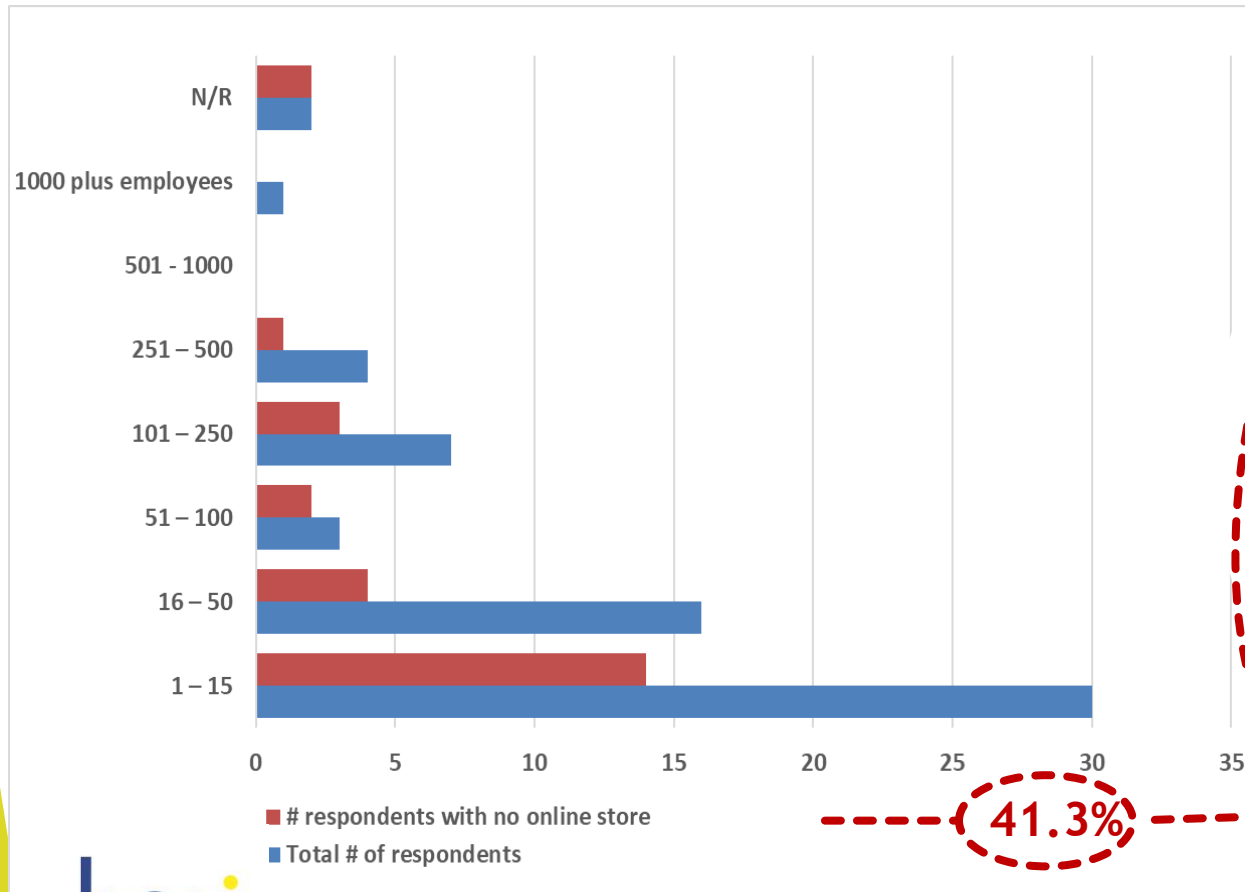
# Readiness of company ICT capabilities to operate post-COVID



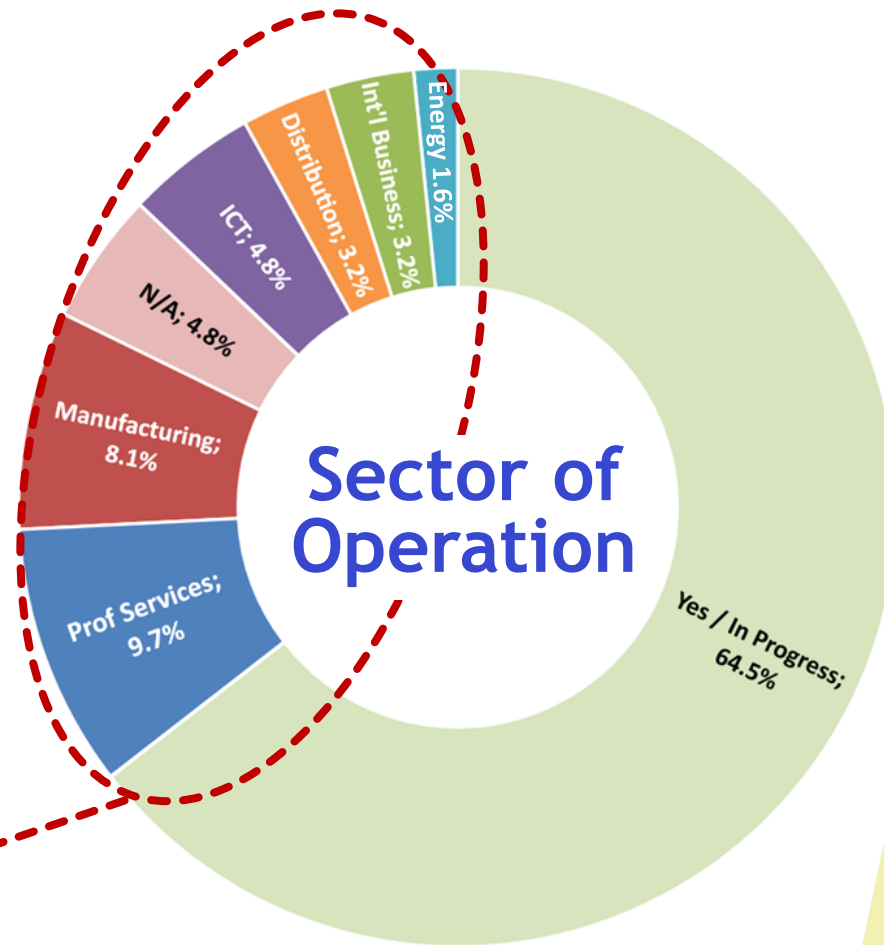
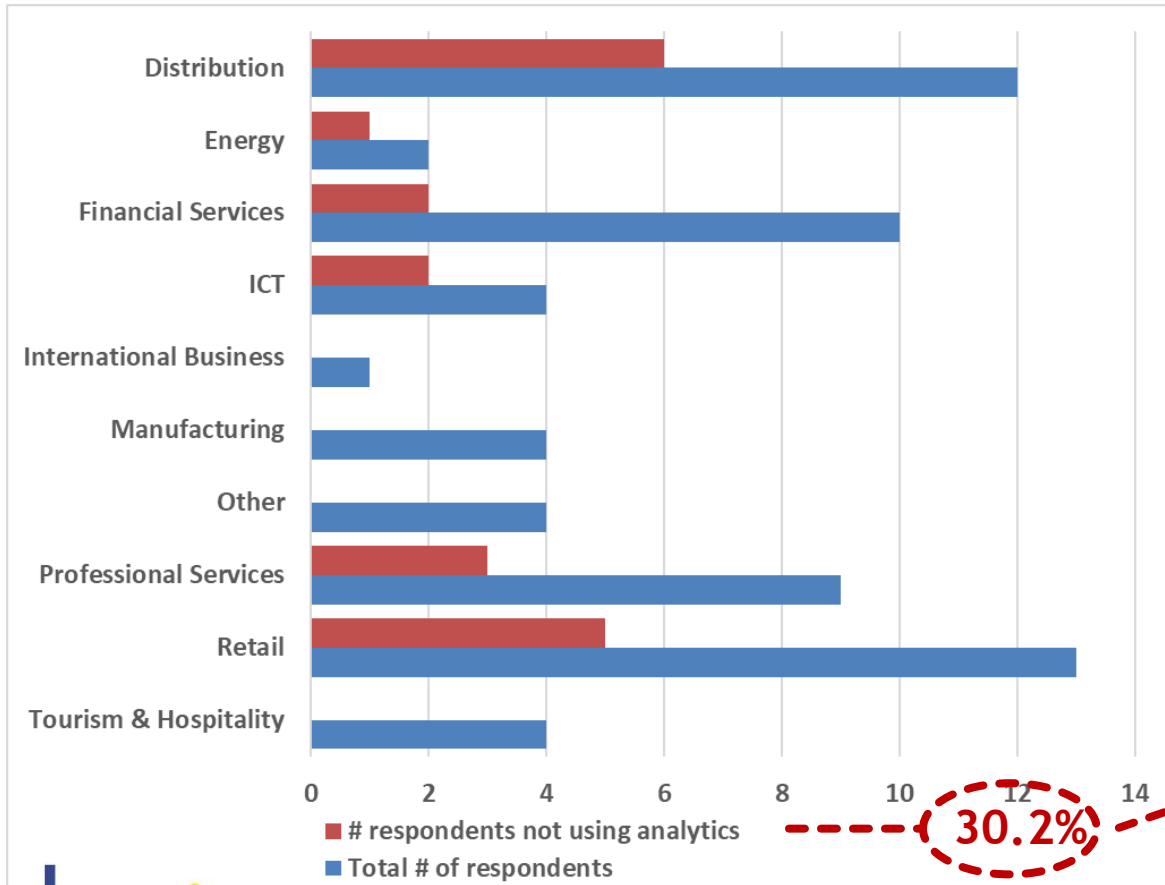
# Analysis of respondents with no online store



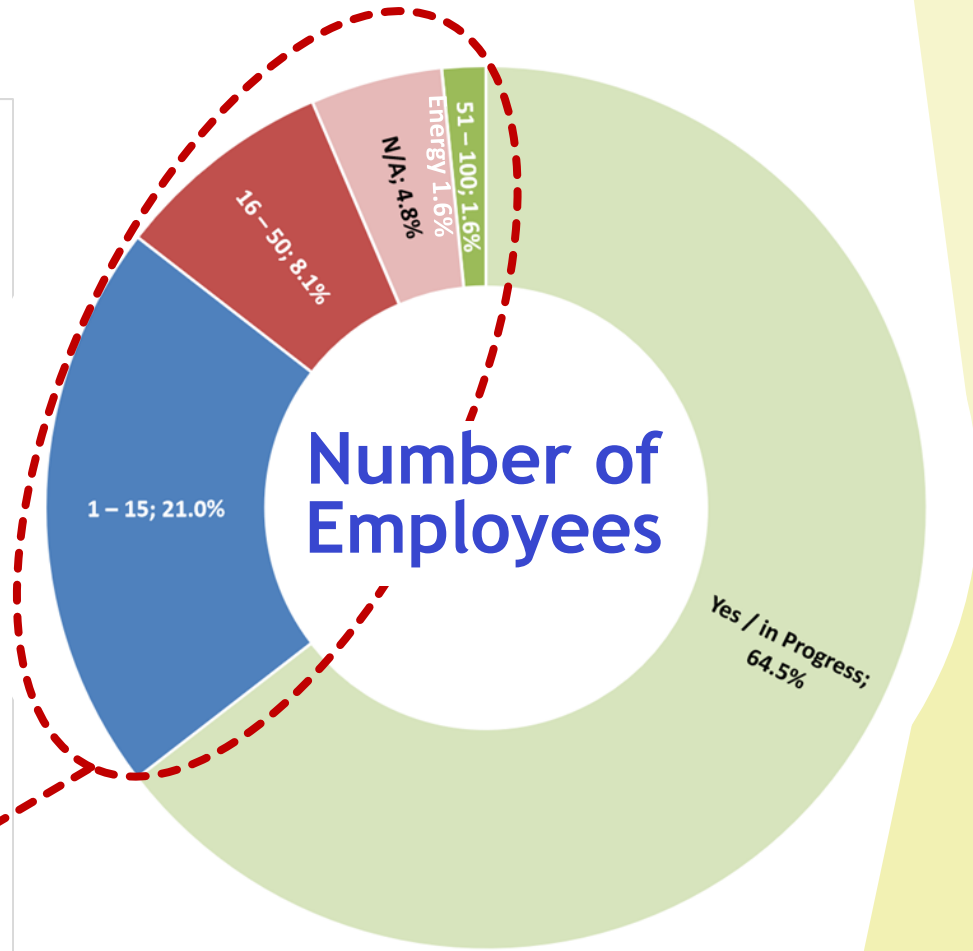
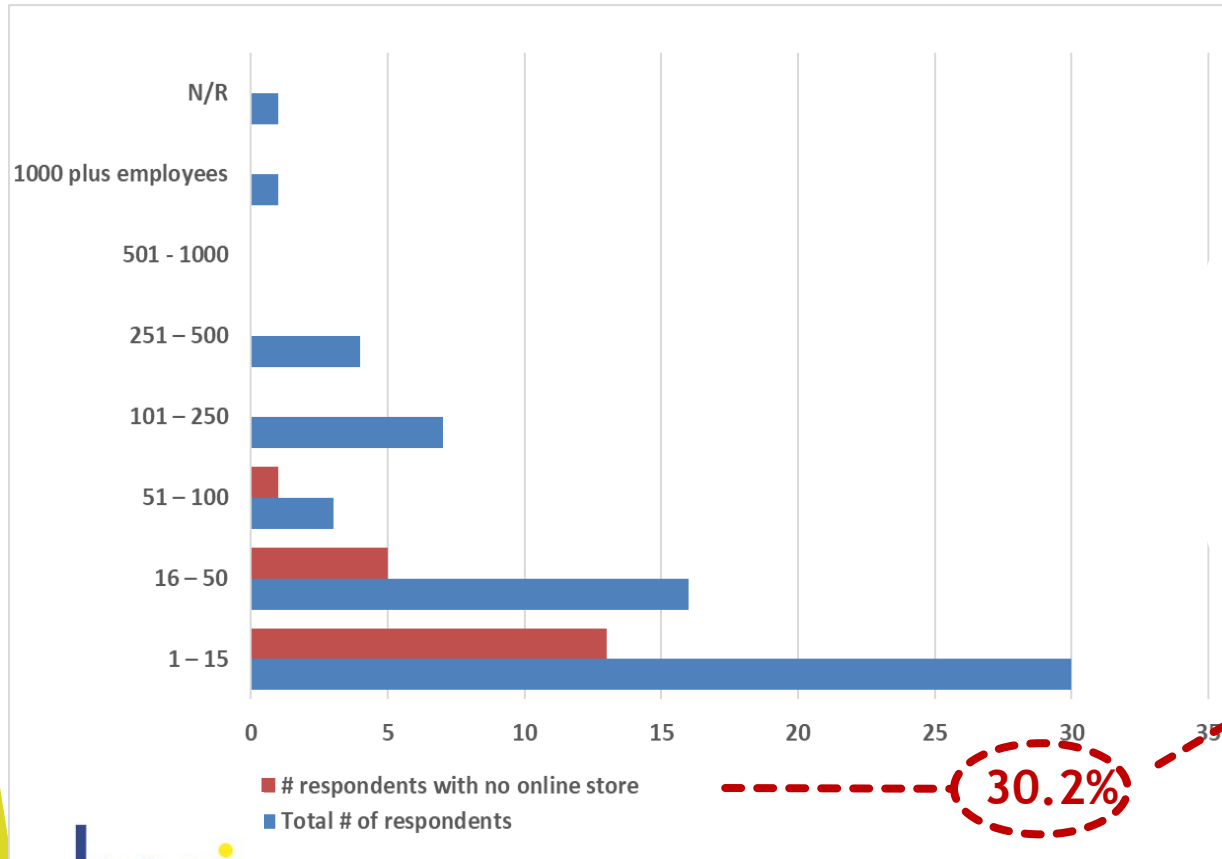
# Analysis of respondents with no online store



# Analysis of respondents not using analytics



# Analysis of respondents not using analytics







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TRANSFORMATION THROUGH TECHNOLOGY

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